





At 23 April 2025

#### Outline Programme at a Glance (NB: Times, speakers and venues may unavoidably be subject to change)

#### Sunday 8th June 2025

08:00 Registration opens 09:00 Workshop 5 begins 10:00 – 13:00 Workshops 1 – 4 begin 14:00 – 17:00 Workshops 6 – 10 begin

Pre-registration on the workshop of your choice is essential. (Space is limited, pre-reservation is essential and there is an admin fee of R350 ex VAT unless package purchased)

From 17:15 Transport departs from Century City Conference Centre to the Blowfish Restaurant in Bloubergstrand

17:30 – 20:00 Informal evening of networking and drinks and an opportunity to collect your delegate packs ahead of the Monday morning rush

#### Monday 9th June 2025

07:30 – 08:30 Exhibition opens! Breakfast snacks will be served while you meet the exhibitors and fellow attendees. Collect your delegate packs!

08:30 - 17:30 Full day Conference

17:30 – 20:00 Exhibition, networking and light supper

20:00 onwards Evening at leisure. Take advantage of the various restaurants in the area for an evening relaxing with colleagues or new found friends!

#### Tuesday 10th June 2025

07:30 – 08:30 Breakfast snacks will be served in the exhibition area

08:30 – 17:30 Conference Day 2 begins and concludes at 17:40

17:45 – 19:00 Supply Chain "Speed Dating"

17:30 – 19:30 Drinks and snacks with the exhibitors – Exhibition closes at 19:30

19:30 – 23:00 Closing Dinner (optional extra – space is limited and pre reservation in essential). Dinner service begins at 20:00

#### Wednesday 11th June 2025

08:00 – 13:00 approx. Site Visits – (optional extra - space is limited and pre-reservation is essential)

# 2025 Sponsors Gold SIIVET SIIVET DEMAND DRIVEN TECHNOLOGIES SIIVET DEMAND DRIVEN TECHNOLOGIES SIIVET DEMAND DRIVEN TECHNOLOGIES SIIVET DEMAND DRIVEN TECHNOLOGIES SIIVET SIIVET DEVELOPMENT EAZIACCESS WHEalth 4 Development RELEX Support

#### Sunday 8th June

There are 10 workshops during the conference on Sunday 8<sup>th</sup> June. 5 in the morning and 5 in the afternoon. Please note that it is imperative that you pre-book your seat if you are interested in attending. There is a nominal additional fee of R350 ex VAT payable to secure your place at the workshop of your choice unless you have registered with the conference package. It is possible to attend one in the morning and one in the afternoon but you must be pre-booked and have received confirmation from the event managers. Please do not book your space at a workshop on the event app but by contacting the event secretariat at info@upavon.co.za or completing the workshop registration form at the following link: 2025 Workshops - SAPICS

#### 10:00 - 13:00 - Workshops 1 - 5

#### **WORKSHOP 1**

Grant Swanepoel CSCP,SCOR-P, CTCS, Strategy and Alliances EMEA,. ASCM - Association for Supply Chain Management, South Africa and David Goldschmidt CPIM, CSCP, CLTD, CTSC, P&L Academy, South Africa

#### A Practical Guide to effectively manage supply chain transformation efforts

This workshop provides a practical guide to managing supply chain transformation, leveraging ASCM's CTSC (Certified in Transformation for Supply Chain framework). Participants will explore key concepts, strategies, and technologies driving change, including application of the latest technologies. Emphasis is placed on resilience, sustainability, and continuous improvement, with interactive activities and real-world case studies to reinforce learning. By the end, attendees will gain actionable insights and tools to initiate transformation, measure progress, and ensure long-term success in today's dynamic supply chain environment.

#### **WORKSHOP 2**

Tracy Cheetham CPIM, CSCP, SCOR-P, PLS, CDDP, Director, Americas Education, Inchainge, USA and Ken Titmuss CPIM-F, CSCP, SCOR-P, CPF, PLS, CS&OP, CDDP, CSCA, CDDL, DDPP, CLTD, DDLP, DDFP, DDOP, CSSC, CPIA, SCM-E, Consultant / Educator, Kent Outsourcing Services, South Africa

Innovation in Motion: AI Power Play: Revolutionising the Supply Chain with Smart Decision-Making

This workshop introduces educators and professionals in Supply Chain Management (SCM) to practical use cases of using AI in the classroom. Using exciting experiential learning techniques and tools, participants will explore one round of collaborative decision-making. Each team member will assume a VP role and make supply chain decisions that influence financial outcomes, followed by two AI ChatBot use cases where we explore 1) Supply Chain Trade-offs and 2) Root Cause Analysis through an interactive AI Chatbot. Join us for a transformative experience where you'll not only gain hands-on AI skills but also enhance your decision-making capabilities, preparing you to lead the future of education and supply chain management with innovation at its core. Laptops or iPads (fully charged) are required for the workshop.

#### **WORKSHOP 3**

Kevin Meredith, Founder, 4th Sector Innovations, USA and Steve Rommel, Owner, Steve Rommel Engineering, Germany Innovate Anything

This fast paced and immersive workshop is designed to help attendees unlock key insights and build muscle memory to innovate anything! After briefly baselining innovations, we introduce the Innovate Anything framework and rapidly explore and assess a series of real-time attendee generated innovations that can be pursued post conference. This workshop will be focused on supply chain activities within Africa and will be exclusively directly driven by the industries, challenges, and opportunities chosen by the participants in the room.

#### **WORKSHOP 4**

Samer Al Madhoon CPIM, CSCP, CLTD, SCOR-P, SCOR-S, CTSC, CSCA, DDPP, Mukahat Institute, Jordan Redefining Supply Chain Strategy with Digital Capability Models

In today's rapidly evolving market landscape, integrating Artificial Intelligence (AI) into supply chain management has become imperative for maintaining competitiveness and operational efficiency. This workshop delves into the transformative potential of AI in supply chains, covering key applications such as predictive analytics for demand forecasting, real-time inventory management, logistics optimization, and supplier collaboration. Through a blend of theoretical insights and practical examples, participants will gain a robust understanding of AI technologies and learn how to implement them to drive efficiency, reduce costs, and enhance overall supply chain performance.

#### WORKSHOP 5 - NB this workshop is 4 hours in duration and will begin at 09:00

Alan van Vuuren DDPP, DDLP, DDDP, CEO UK & IMEA, b2wise, South Africa & Laurent Vigouroux CPIM, SCOR-P, DDPP, DDLP, AEFP, DDDP, DDDP, Brand Ambassador, B2wise Holdings, France

#### The DDBrix Factory

The Demand Driven Material Requirements Planning serious but fun game! Join expert facilitators Alan and Laurent as they take you on an adventure to experience the concepts of DDMRP in a both fun and educational way. With DDBRIX you clearly experience what 'pull by demand' means with....LEGO! This workshop is fully subscribed every year and reviews are always highly enthusiastic. We are excited to able to bring this workshop back to SAPICS 2025!

#### 14:00 - 17:00 - Workshops 6 - 10

#### **WORKSHOP 6**

Deborah Dull, Founder and Michael Ciatto, Senior Advisor, Circular Supply Chain Network, USA

Reboot, Repair, Reimagine: The Circular Supply Chain Workshop

Dive into the world of circular supply chains in this engaging 3-hour workshop. Explore circular supply chain capabilities that extend product lifecycles through repair and refurbishment. Through interactive games and hands-on activities, participants will analyse their own supply chains and develop strategies to implement circular economy principles. Leave with a clear roadmap to transform your supply chain, reduce waste, and maximize resource efficiency.

#### **WORKSHOP 7**

**Gerrit Zaayman**, VP Manufacturing Digital Twin Solutions, Simio, and **Carol Ptak**, Co-Founder, Demand Driven Institute, USA *Important lessons in Supply Chain Simulation* 

Manufacturing and supply chains are complex systems. Understanding dependencies and making the right decisions was once nearly impossible. Next-generation simulation engines now change the game, enabling exploration, comparison, and optimization. These models accurately replicate processes, connect to enterprise data, and predict performance. Two global leaders—Carol Ptak (Demand Driven Institute) and Gerrit Zaayman (Simio)—are offering a unique workshop to demystify supply chain complexity. Discover overlooked considerations in planning, scheduling, and execution. Learn how advanced simulations can design, predict, and prescribe system improvements, providing clarity in decision-making. Don't miss this opportunity to transform your approach to supply chain management.

#### **WORKSHOP 8**

Greg Schlegel CPIM, Founder, Supply Chain Risk Consortium (SCRM), USA

The New Math: 1 Plus 1 = 3.. Supply Chain Process Maturity and Risk Management Equates to Resiliency

During the last 14 years the SCRM Consortium has worked with hundreds of companies across all industries, improving their supply chain process maturity, performance and mitigating their risks. Our 3-hour session will provide best practices in supply chain risk and resilience. We'll profile several case studies of companies who have embarked on the SCRR journey, with varying stages of maturity and share some of their benefits derived. The session will also provide several real outcomes from companies utilizing a FREE, online Supply Chain Process Maturity Assessment Tool, an online Risk and Resilience Maturity Assessment Tool and we'll introduce concept/framework—The Supply Chain Relationship Trust Molecule. A 1st-of-a-kind framework/dashboard in terms of understanding trust within the supply chain. As Stephen Covey says—Trust is both tangible and influential, affecting relationship management costs and the speed of accomplishments. When trust is present, the cost to manage the supplier-buyer relationship decreases, while the speed or rate at which things are accomplished is accelerated.

#### **WORKSHOP 9**

Eric Stellwagen, CEO, Business Forecast Systems, USA

Mastering Forecast Accuracy: The Key to Supply Chain Success

Planning to the wrong number can lead to costly inefficiencies—especially for make-to-stock businesses. This essential workshop will equip you with the skills to enhance forecast accuracy, boosting overall supply chain performance and profitability. Designed for professionals who prepare or analyse forecasts, it explores widely used forecasting methods, their strengths and limitations, and best practices for real-world application. Through compelling industry case studies, you'll gain practical insights into transforming corporate data into reliable forecasts. Don't miss this opportunity to sharpen your forecasting skills and drive better business decisions

#### **WORKSHOP 10**

**Luca Gelsomino,** Director and **Rea Vaz**, Head of Products and Markets, SCF Community, the Netherlands

Dealing with Critical Raw Materials in Global Supply Chains

This workshop focuses on the increased relevance of critical raw materials (CRMs) as a key component of the European energy transition strategy, and how that has global repercussion for supply chain professionals, especially across the African continent. Through an interactive, hands-on approach, participants will work on a case that illustrates the role of CRMs in the energy transition, regulations around them and implications for global supply chains. They will explore practical challenges, tools and strategies through which CRMs can be managed across global supply chains.

NB Pre-registration is essential. Only bookings receiving written confirmation from Upavon Management are confirmed. Please do not book for the workshops via the app.

17:15 - 17:30 - NEW! Offsite registration and networking cocktail reception at the Blowfish Restaurant.

Enjoy an evening networking at the Blowfish Restaurant where a light supper and drinks will be served. You can collect your delegate pack on Sunday. Registration will be open on Monday as well for those who cannot make Sunday evening. Informal and fun it will be a great way to kick off the conference. If you have never been to a SAPICS conference before don't be shy – come and join us and we'll be sure that by the end of the evening you will have met lots of new people. We are planning to be there to enjoy watching the sun sinking into the Atlantic with iconic Table Mountain providing an Instagram-worthy backdrop. Transport will be available from the Century City Conference Centre and returning from the Blowfish to CCCC.

Mond	lay 9 <sup>th</sup> June				
07:30 - 08:30	Registration at the CENTURY CITY CONFERENCE CENTRE – delegates are invited to collect their delegate packs and enjoy light breakfast snacks while spending time with the exhibitors.  THE EXHIBITION OPENS FOR THE FIRST TIME ON THIS MORNING				
08:30 - 08:35	HALLS A, B & C Conference opening and welcome by Thato Moloi, President of SAPICS				
08:40- 09:30	Carol Ptak, Co -Founder, the Demand Driven Institute, USA Surviving and thriving through supply chain chaos As supply chain volatility and uncertainty accelerate throughout the world with no promise of stability on the horizon, companies are grappling with their next move. Some will seek to optimize existing processes. Some will attempt to trim costs. Some will continue their current processes and hope to ride out the storm. Some will go all in with the promise of AI and pray for some breakthrough insight into what to do next. Others will be completely paralyzed by indecision. Carol Ptak, an internationally recognized expert in supply chain management, business information systems and Demand Driven methods will provide a blueprint to filter through this turbulent noise, provide focus on the keys to survival, and enable you to leverage your operational capability into competitive opportunity to thrive in this new normal				
09:35 – 10:25	From Local Roots to Global Reach: Innovation in Motion Linda Reddy, Global Supply Chain Executive, Nando's Group Limited, UK Linda brings exceptional global supply chain expertise as the Supply Chain Executive at Nando's, where she oversees operations across 27 countries, spanning procurement, manufacturing, and logistics. She is a passionate advocate for ethical sourcing and the development of local supply chains, particularly supporting smallholder farmers in Southern Africa. With over 20 years of strategic leadership in complex, multinational environments, Linda offers valuable insights into innovation in food and retail supply chains. Her experience exemplifies how purpose-driven leadership can drive resilience, sustainability, and competitive advantage across diverse and dynamic markets				
	10:25 – 11:25 Morning Tea & Coffee amongst the exhibition and in the upstairs lounge. Tea and Coffee breaks are sponsored by RELEX Solutions				
11:25 – 12:15	HALL A - PANEL  Building Tomorrow: Addressing the Skills Gap and Supporting Young Supply Chain Leaders South Africa's supply chain sector is vital to its economy but faces a skills gap threatening growth. This panel explores strategies to equip young professionals, from mentorship and industry partnerships to upskilling initiatives. Experts will share success stories and actionable steps for organizations, emphasizing collaboration between academia, government, and the private sector to build a resilient, future- ready workforce. This panel discussion will be facilitated by Yaseen Ahmid, CEO & Founder, Circular Economy Institute of Africa, South Africa with guests; Prof. PJ Kilbourn, Associate Professor and Senior Deputy Head of Department: Transport and Supply Chain Management, University of Johannesburg, Asekhona Ngeno, Supply Chain Director: Customer Demand, Procter and Gamble, Azel van der Walt CSCP, Head of Logistics IMEA, Maersk and Nicole Petersen, Program Manager, South African Graduate Employers Association (SAGEA)	HALL B Richard Solomons Sourcing Specialist: Logistics, Heineken & Carsten Schubert, Chief Operating Officer, Transnova, South Africa Scaling for Success: Strategic Logistics Transformation for Africa's Leading Beverage Company. This presentation showcases how designing the right logistics strategy upfront ensures scalability and resilience, enabling supply chains to thrive amid future growth and complexity. Prior to its acquisition by Heineken, Distell embarked on a logistics transformation journey with Transnova. Through the redesign and optimisation of its network and the implementation of a cutting- edge Transportation Management System (TMS), the company achieved enhanced visibility, increased capacity, and improved operational efficiency. Gain valuable insights into how a strategic logistics transformation— through network redesign and advanced technology—can drive scalability, resilience, and efficiency in Africa's dynamic supply chain landscape.	HALL C Erik Bush DDPP, Founder/CEO, Demand Driven Technologies Inc., USA Building Agile and Resilient Supply Chains - Adapting to Uncertainty through Transformation In the wake of the COVID-19 Pandemic and resulting economic turmoil, organisations globally are highlighting the need for more agile and resilient Supply Chains. While the need for greater agility and resilience in Supply Chains is unquestioned, the path to achieving such capabilities remains elusive. The presentation will cover the impact of the current realities facing manufacturers and distributors.and analysis of the limitations of conventional supply chain planning processes in light of the current market reality and an overview of the required changes organisations must implement to create more agile and resilient supply chains.	MEETING ROOM 11 Melicia Buddan, Group Transport Excellence Manager, ABF Sugar, South Africa Finding the sweet spot to digital transformation in supply chains Join us for an interactive and insightful session designed to equip you with practical strategies for navigating digital transformation. Using a real-world case study from Illovo Sugar Malawi, a leading sugar manufacturer in an emerging market, we will explore how organisations can successfully implement new technologies while managing complexity and change. Through a context-based approach, you'll gain actionable insights into digital implementation strategies and leadership principles for adaptive complex systems. This session goes beyond theory—expect an engaging mix of quizzes, open discussions, and real-life lessons that you can apply to your own organisation's digital journey.	

HALL A Greg Schlegel CPIM, Founder, Supply Chain Risk Consortium (SCRM), USA The Trust Advantage: how to build high performing supply chains that deliver In a world where collaboration drives success, trust is the foundation of every high-performing supply chain. Join us for a deep dive into The SC Trust Matrix—an innovative framework that can transform how you approach supplier relationships, enhance performance, and unlock true competitive advantage. Through interactive surveys, workshops, and interviews with top executives across industries, we'll help you uncover your current trust profile, much like a heat map. and provide actionable strategies for

improvement. As Stephen Covey famously

accelerated. Don't miss this opportunity to

be part of a game-changing initiative—build

trust, elevate performance, and set your

supply chain up for long-term success!

said, when trust is high, both costs and

timelines decrease, and outcomes are

HALL B

Deborah Dull, Founder Circular Supply Chain Network, USA

From Breakdown to Breakthrough: A Story of Advanced Technology for Repair

Join us for an innovative and engaging session that explores the cutting-edge technologies revolutionizing the repair, remanufacturing, and refurbishment industries. Through the journey of our fictional character Maya, we'll enter into a world where urban mining, augmented reality, on-demand 3D printing, and artificial intelligence converge to create new opportunities for sustainable business practices and community development. Attendees will experience a unique storvtelling approach, featuring excerpts from Deborah's upcoming book that brings these concepts to life. By the end of the session, participants will be equipped with the knowledge to identify and explore new technological opportunities within their own team

HALL C

Jaycee Kent, Head of Procurement, BCE, South Africa BCE'S survive and thrive DDMRP implementation – a Case Study

BCE is Southern Africa's leading supplier of kitchen utensils, industrial cookware and commercial kitchen appliances to the hospitality and foodservice industries. Learn how the COVID pandemic forced a radical shift in their supply chain approach, one that continues to deliver results today. Jaycee Kent, Head of Procurement, will share their DDMRP journey and award-winning results to date—including increases in service. decreases in inventory, savings in shipping expenses, and enabling the team to shift from reactive firefighting to proactive decision-making. BCE was a winner at the 2024 Africa Supply Chain Excellence **Awards** 

**MEETING ROOM 11** 

Sharon Brand CSCP, SCOR-P, CPF, Deputy Dean: Business Studies, Cornerstone Institute, South Africa Revolutionising New Product Forecasting: Al-Driven Insights for Smarter Predictions

Forecasting has evolved with AI and machine learning, enabling faster, more accurate predictions. Techniques like structured analogy, sentiment analysis, and Bayesian updating enhance accuracy using real-time data and unstructured inputs. Similarly, tools like heuristic models and virtual reality simulate buyer behaviour. aiding decisions for new products. These advancements transform demand forecasting while balancing innovation with implementation costs. Join this presentation to explore cutting-edge forecasting methods and learn how Al-driven insights can improve decision-making, reduce risk, and drive business success. Don't miss the opportunity to stay ahead in an increasingly data-driven marketplace.

13:15 – 14:15

12:25 -

13:15

Lunch will be served in Hall D as well as in the upstairs lounge area and will provide an excellent opportunity to network with exhibitors and fellow conference attendees as well as the opportunity to meet up with the keynote speakers from the morning.

Adaptation

HALL A

Smart Money Moves: Financing the Future of Supply Chains

Cash flow. Liquidity. Risk. In today's complex supply chain landscape, the smartest organisations aren't just moving goods — they're managing capital with precision. This dynamic panel will explore how businesses across Africa and beyond are using innovative financing strategies to unlock working capital, strengthen supplier networks, and weather uncertainty. If you're involved in procurement, operations, finance, or sustainability, this session will show you how to turn your supply chain into a strategic financial engine.

Join Pieter Wessels, Inhance Supply Chain Solutions, South Africa, Lesley Jombe, Managing Consultant, Supply Chain Solutions Zimbabwe and Luca Gelsemino, Director, Supply Chain Finance Community, the Netherlands **HALL B** 

**Angelina Cumba, Outsourcing Logistic** Expert: OTRC Team Lead, VillageReach, Mozambique & Olivier Defawe, Director **Private Sector Engagement: Outsourced** Drone Transportation, VillageReach, USA The state of outsourcing in Public Health Supply Chains in Africa: Results from VillageReach's 2024 benchmark study Join Angelina and Olivier for an enlightening session on the adoption of outsourcing for transporting health products across over 10 countries. The discussion will cover the current state of outsourcing, funding sources, challenges in implementation, and the vital role of the private sector in enhancing efficiency. This session aims to foster dialogue on strategies to accelerate outsourcing adoption and improve the sustainability of public health supply chains in Africa. Don't miss this opportunity to engage in a transformative conversation!

HALL C
Gerrit Zaayman, Vice
President, Manufacturing Digital Twin
Solutions, Simio, USA
Digital Twins and Demand Driven Model

Explore how simulation and digital twin technologies can support the implementation of the Demand Driven Adaptive Enterprise (DDAE) model. In this session, Gerrit Zaayman walks us through a practical example of how Demand Driven and Adaptive Sales & Operations Planning (S&OP) approaches can be modeled and tested in a simulated business environment. The session provides a clearer understanding of how these modern planning techniques work and how simulation tools can be used to evaluate decisions and improve supply chain responsiveness

14:15 – 15:05

#### HALL A

Sanera Maharaj, Head of Operations Mahle Aftermarket, South Africa

Making the Unseen Seen: Leveraging Digital Tools to Uncover Supply Chain **Transformation** 

Did you know that according to McKinsey, only 20% of executives have integrated AI and machine learning into supply chain planning? But that's about to change—fast. In the next two years, digital transformation will redefine supply chain visibility, giving businesses a powerful competitive edge. Imagine: End-to-end tracking that goes bevond shipment monitoring Al-driven predictions to anticipate delays and mitigate risks Enhanced customer experience—predicting stock availability and fulfilling needs before they arise Join Sanera for this game-changing session and discover how to turn data into foresight and visibility into success.

#### **HALL C**

CAPE TOWN, JUNE 9-10, 2025 Emmanuelle Cohen, Senior Vice President Supply Chain, **United Arab Emirates** 

Fast Beauty, Smart Supply Chains - Huda Beauty's DDMRP Makeover - a case study

Demand Driven World

In the highly competitive and fast-moving cosmetics industry, supply chains must be as flawless and responsive as the products they deliver. Managing thousands of SKUs, everchanging trends, and unpredictable demand spikes—all while ensuring global availability—is a challenge that can lead to either stockout nightmares or excess inventory disasters. Emanuelle will unveil how they leveraged DDMRP to create a resilient, demand-driven supply chain designed to meet the pace and pressures of the beauty business.

15:15 – 16:05

16:40 -

17:30

Afternoon tea and coffee which will be served in the exhibition area, upstairs lounge area Tea and Coffee breaks are sponsored by RELEX Solutions 16:05 - 16:40

#### HALL A

**Kevin Meredith**, Founder, 4th Sector Innovations, USA

Making Innovation Real: Delivering Africa's Supply ChAIn Value to the **Future** 

Join us as we explore the transformative potential of supply chains in Africa at the overlap of innovation and the circular economy. This session will explore the realities and myths surrounding innovation, with a particular focus on the latest advancements in artificial intelligence (AI) and their implications for supply chain management. Attendees will gain a comprehensive understanding of how to distinguish genuine innovation from hype and learn practical strategies to leverage Al for enhancing supply chain efficiency and resilience.

#### HALL B

Mathew de Smidt, General Manager **AutoStore. Kardex South Africa** 

Revolutionise Your Warehouse: Real-World Success with Automation

Discover how leading companies have transformed their warehouses through automation—boosting efficiency, reducing costs, and staying ahead of the competition. In this dynamic session, industry experts and real-world case studies will demystify the journey to automation, sharing practical insights, challenges, and proven strategies. Gain the confidence to embrace change and future-proof your operations. Don't miss this opportunity to learn from those who have done it—your automation roadmap starts here!

#### HALL C

Demand Driven World CAPE TOWN, JUNE 9-10, 2025 Barry Anderson, Demand and Supply Planning, Coca-Cola **Beverages Africa** 

Six years of DDMRP success - a retrospective report – a case study from Africa

Learn how the eighth largest Coca-Cola bottling partner in the world transformed and sustained one of the world's largest DDMRP implementations to date. CCBA implemented DDMRP across 10 countries from 2019 to 2020. Barry Anderson will share a retrospective on their journey to implement the concepts across the company's 18,000 people, 39 bottling sites and 735,000 customer outlets.

#### **MEETING ROOM 11**

Kaela Steyn, Merchandise Planner, Performance Brands, South Africa & Ulrike Kussing SCOR-P, Lecturer, Stellenbosch University, South Africa Supply chain disruptions are here to stay, so learn to deal with them

Disruptions are prevalent within South African supply chains, but do organisation really understand the full implications of these disruptions, and how do they react to and recover from them? Research in South African apparel organisations has shown that disruptions are often managed on a case-bycase basis with minimal standard or crafted disruption management strategies. This presentation will combine apparel industry experience from a supply chain practitioner with research results, to propose proactively measures and strategies to hedge against future disruptive occurrences.

17:30 – 20:00: Networking amongst the exhibitors. A light supper and drinks will be served. Live Music will be provided by the fabulous Kirya Kuti Trio 20:00 Onwards - Rest of evening at leisure

#### Tuesday 10th June

08:30 -09:20 HALL A

Bruce Wade, Chief Innovation Officer, EM Solutions, South Africa

Innovate or Stagnate: The Science of **Practical Innovation for Supply Chains** Innovation isn't just about ideas — it's about execution. And in supply chains, rushing toward the "next big thing" without a clear strategy can do more harm than good. In this fast-paced session, Bruce Wade reveals the seven overlooked habits that differentiate successful innovation from costly failure. Learn how to build innovation into your operations without disrupting performance, avoid common traps when switching from legacy systems, and develop a culture where ideas lead to measurable outcomes. Whether you're leading a warehouse. managing demand planning, or shaping long-term strategy, this is your real-world guide to innovation that sticks.

HALL A

Samer Al Madhoon CPIM, CSCP, CLTD, SCOR-P, SCOR-S, CTSC, CSCA, DDPP, Mukahat Institute, Jordan

Saudi Arabia 2030: Shaping the Future of Supply Chains

Saudi Arabia's Vision 2030 is set to localise 75% of its energy sector and revolutionise supply chains, from raw materials to finished products. The National Industrial Development and Logistics Program (NIDLP) aims to contribute 20% to GDP and attract \$426 billion in investments by 2030. Initiatives like "Made in Saudi" and partnerships in renewable energy are driving domestic manufacturing and enhancing supply chain efficiency. Join us to discover how these efforts are reshaping Saudi Arabia's economic landscape and creating exciting new opportunities for innovation and growth and discover valuable lessons that can be applied across Africa and the world.

#### HALL B

Navigating the Path Forward: Strengthening South Africa's Supply Chains

South Africa's logistics sector has made significant strides in improving efficiency. resilience, and connectivity. By addressing critical bottlenecks and optimising trade routes, stakeholders have enhanced freight movement and supply chain reliability. Collaborative efforts have reduced congestion and supported economic stability. Moving forward, innovation, investment, and public-private partnerships will be key to ensuring a robust, adaptive logistics sector that meets the demands of a changing global economy. This panel introduces the National Logistics Council for a welcome, annual update. This session will be moderated by Dr Juanita Maree, CEO of SAAFF

**HALL B - PANEL** 

Andrew Millson, Group HR and Sustainability Executive, Food Lover's Market, Ms Janine Rutsch, Social **Entrepreneurship Consultant, Accendio,** Tracey Gilmore, co-founder and COO, **Taking Care of Business and Emile** Fourie, YWaste Solutions, South Africa Social Procurement: Driving Impact through corporate value chains Are you interested in turning your buying power into a force for good? This panel will explore how integrating social enterprises into your supply chain can create value for vour business and drive positive social and environmental impact. This is a unique opportunity to learn about social procurement and to hear the perspectives of a well-known South African company which champions this practice with its 'Seeds of Change' programme, through a vibrant panel discussion.

HALL C

will be described.

HALL C

**Caroline Mondon** 

CPIM, CPIM-F, CSCP, AEFP, DDLP, DDPP,

Missing skills can slow down or stop the flow,

turning into a bottleneck, as much as stock

This presentation introduces the Demand

Driven Skills Model (DDSM). It allows to

Planning process as it contributes to

managing visually the cultural change

It can be applied in any size and type of

out, insufficient capacity and delivery delays.

locate and size skill buffers in order to protect

the flow. Top management will finance hiring and training in a realistic Sales & Operations

towards an adaptive and learning company.

industry. A current implementation in France

**Development Director, AfrSCM, France** 

The 4th buffer to protect the flow: why

skills matter more than ever

Laurent Vigouroux
CPIM, SCOR-P,
DDPP, DDLP, AEFP, DDDP, DDOP, Brand
Ambassador, B2Wise Holdings, France

How Al and gamification are reinventing supply chain learning

Demand Driven World

Traditional supply chain training often struggles to engage participants and drive real-world results. This session explores how gamification and AI are transforming the learning experience. Discover how serious games like DDBrix simplify complex concepts, foster collaboration, and boost retention. Learn how AI personalizes training, identifies skill gaps, and enhances decision-making. With real-world examples and actionable insights, this presentation will empower you to revolutionize your training programs. Whether you're a manager or educator, join us to unlock innovative approaches that drive meaningful change in supply chain learning. Don't miss this exciting glimpse into the future of training!

MEETING ROOM 11

Olivier Defawe, Director Private Sector Engagement: Outsourced Drone Transportation, VillageReach, USA Unlocking the Supply Chain of the Future: Building a Sustainable Market for Outsourced Drone Transport Services Drone delivery has proven to enhance

transportation efficiency especially in areas lacking critical infrastructure. However, the market for ODT services remains underdeveloped. VillageReach is conducting a market sizing study to explore the potential for sustainable ODT services across sectors (e.g. mining, energy, and agriculture). We believe that a multi-sector market development strategy will result in achieving cost-competitive pricing and economies of scale for high-impact supply chains (e.g. public health supply chains). This study aims to identify market opportunities, key players, and stakeholders' willingness to pay, laying the groundwork for a cost-effective and scalable ODT market.

10:20-10:50: Tea and coffee in Exhibition area and upstairs lounge

09:30 **–** 10:20

#### **HALL A** Jacques Ferreira, South African Table Grape Industry (SATI) and Mark Soden, **Manager - Supply Chain Solution** Partners, Transnova, South Africa Unlocking profitability despite disruption: Digital Twin Solutions for **Grape Export Logistics** The South African Table Grape Industry faced significant challenges during the 2023/24 export season—but what if there was a smarter way to navigate disruptions? This session unveils an innovative prescriptive logistics model that breaks 10:50 down siloed planning and creates a single 11:40 version of the truth for informed, datadriven decision-making. Discover how advanced "what-if" risk modelling empowers exporters to mitigate constraints, optimize supply strategies, and maximize profitability. Learn how digital twin technology enhances collaboration, reduces costs, and ensures competitiveness in fast-moving global markets. Join us to explore the future of intelligent logistics and resilient supply

#### HALL B

Jeremy Basckin CPIM, Business Engineer, Neways, UK

The Future of Supply Chain is Closer Than You Think: Unveiling the Next Generation of Planning, Al, and Capabilities

The supply chain landscape is rapidly evolving, and the future is already taking shape. In this session, Jeremy will look into the transformation of demand, supply planning, and scheduling—exploring the latest advances in processes, software, and capabilities. From cutting-edge AI applications revolutionising decision-making to the emerging methodologies reshaping how he thinks about planning, he'll provide an in-depth look at what's driving the change. Plus, he will explore the roles of tomorrow's planners what skills they'll need and how they'll navigate this dynamic environment. This is your chance to stay ahead of the curve and understand the future that's just around the corner.

#### HALL C - PANEL

#### Sustainability in Motion: Turning Supply Chains into Engines of Innovation and Impact

Sustainability is no longer a choice—it's a catalyst for innovation, resilience, and responsible growth. This powerful panel brings together diverse experts and realworld case studies to explore how organizations are decarbonizing operations, advancing circular economy principles, and embedding sustainability at the core of business strategy. From navigating regulations and financing green initiatives to transforming reverse logistics and scaling impactful solutions, these leaders will share how sustainability can drive profitability and long-term value. Join us to discover actionable strategies for building future-fit, ethical supply chains that meet global demands—while maximizing both environmental and economic returns. Samer Al Madhoon, Mukahat Institute, Jordan, Dalene Viljoen, EMEA Environmental Lead, DHL Supply Chain, Germany, Irshaad Wadvalla, Head of ESG, Equites, South Africa and Anthony **Goldberg**, the Reverse Logistics Association, South Africa

#### **MEETING ROOM 11**

Esther Ndichu, STEP 2.0 Manager, People that Deliver, Kenya

The Power of Partnerships – A case study

This presentation explores the work of People that Deliver (PtD), a global initiative focused on strengthening the health supply chain workforce. It highlights PtD's strategic collaborations with the private sector to address workforce challenges in low- and middle-income countries. The session covers key partnership models, real-world case studies, and the mutual benefits of aligning public health goals with private sector innovation and efficiency. Participants will gain insights into how these partnerships enhance supply chain resilience, improve health outcomes, and contribute to sustainable development. The presentation concludes with lessons learned and recommendations for future cross-sector collaboration.

#### **HALL C - PANEL**

#### Leading with Innovation: Women Reshaping Supply Chain Management in Africa

Despite making up nearly 40% of the global supply chain workforce, women hold only 15% of senior leadership roles. The supply chain sector is evolving but gender disparity remains a challenge. This dynamic panel will explore the power of diversity in driving resilience, innovation and profitability. What does it take for women to break through leadership barriers? How can organisations foster a more inclusive future? Join industry leaders as they share strategies, success stories and the business case for gender equity in supply chain management because a stronger, smarter supply chain works best with empowered women. This panel discussion will be facilitated by Katrina Tyson, Health 4 Development, South Africa

#### **MEETING ROOM 11**

David Lubinsky, Managing Director, Opsi Systems, South Africa & Bremer Pauw, Managing Director: Africa, DHL Supply Chain, South Africa

### Optimising Third-Party Logistics: A Case Study

As supply chains grow more complex, seamless coordination is essential. This session explores how the development of TOMS (Transport Order Management System) worked to streamline multi-principal order management and enhance delivery performance. Replacing the legacy Pride system, TOMS integrates with Opsi Tramm across 15 countries, improving transport asset utilization and reliability. David and Bremer will share real-world insights on challenges, solutions, and measurable benefits, along with future developments aimed at driving efficiency and customer satisfaction in third-party logistics.

11:50 – 12:40 chains

12:40 – 13:40 Lunch will be served in Hall D and the upstairs lounge area

# HALL A 13:40 -14:20 14:30 -15:10

#### Thato Mabelane, CEO, South Africa Rise Above It: Leadership Lessons to Navigate Disruption with Clarity and Courage

In an era of disruption, supply chain leaders are under more pressure than ever to innovate, to inspire, and to deliver results amidst uncertainty. In this motivating and refreshingly honest session, CEO and professional speaker Thato Mabelane shares how the "Rule of Threes", a powerful mindset framework, can help leaders navigate ambiguity, act decisively, and build personal resilience. You'll walk away with practical tools to sharpen your leadership edge, step confidently into difficult decisions, and move your teams forward — even when the path isn't clear.

#### HALL B

# Andries Retief, Chief Commercial Officer, DHL Supply Chains, Germany

Reimagining Supply Chains: Capitalising on Geographic Tailwinds to accelerate your growth

In today's uncertain world, we can no longer afford to rely on a single source of supply. Over the past four years, disruptions like the pandemic, trade disputes, natural disasters and wars have shaken up markets and strained global supply chains putting a lot of pressure on businesses that relied on individual locations to plan, source, make, store, deliver, maintain and manage returns of their products. Instead of relying on individual locations, companies need to widen their supply networks to minimise risk and improve your agility and build global resilience. Don't miss this session to discover how leading businesses are transforming their supply chains—embracing, diversification, innovation and agility to stay ahead in an unpredictable world. Learn how you can future-proof your operations and turn uncertainty into opportunity.

#### **HALL C - PANEL**

## René Berger, Health4Development, South Africa

Innovation at Pace

Innovation at pace – Industries that are early adopters, or innovators, of supply chain efficiency often share several key characteristics; high customer expectations, intense competition, and rapid technological change. This session will look into reasons behind the historically slower adoption of innovation in health supply chains (e.g. risk aversion due to patient safety concerns, the weight of stringent regulations and compliance, legacy infrastructure and fragmented systems, etc.) and the opportunities to leap forward using other industry experience. Let's not just focus on research - let's look at what's happening in the real world.

#### **MEETING ROOM 11**

#### Renko Bergh, Co-Founder Expansion and Strategy, CtrlFleet (Pty) Ltd, South Africa Digital Revolution: Embracing Technology for Innovation

The digital revolution is redefining supply chain and logistics, driving efficiency and resilience through transformative technologies. This session will explore how businesses can embrace innovation to enhance operational agility and transparency. Through case studies and practical insights. Renko will showcase the impact of digital tools such as AI, IoT, and blockchain on decision-making and customer satisfaction. Attendees will leave equipped with actionable strategies to harness technology, future-proof operations, and lead in a competitive landscape. Join Renko as he uncovers the limitless potential of digitalisation to reshape the supply chain ecosystem.

#### HALL B

#### Jacques Greeff, Founder, IOX Solutions, South Africa & Ozzy Nel, COO, SA Harvest, South Africa

The Business of Doing Good: Embedding Food Security into Supply Chains

What if doing good was also good for business? In this high-energy session, SA Harvest unveils how companies can embed food security solutions into their supply chains - not as charity, but as a competitive advantage. Using real-world case studies, we'll show how sustainability-driven businesses aren't just reducing food waste; they're enhancing brand equity, contributing to the bottom line, and staying ahead of regulatory shifts. This is not another CSR talk - it's a bold rethink of how making an impact can fuel bottom-line growth. If you're in supply chain. logistics, procurement, or sustainability, this is the talk you can't afford to miss. This is where legacy-building meets business strategy. Are vou in?

#### **HALL C**

# Scott Curtiss, Head of Field Presales – CPG: Manufacturing, Relex Solutions, Finland

Redefining Supply Chains: The Transformative Power of Al

Al is rapidly redefining supply chains, offering new ways to optimize processes, improve forecasting accuracy, and enhance agility in the face of disruption. In this session, Scott, will delve into the transformative potential of Al-powered supply chains, looking at the challenges and opportunities of integrating advanced technologies across retail, manufacturing, and wholesale industries. In addition, the session will look at how the use of Al is improving efficiency and driving innovation and sustainability, providing a forward-looking perspective on the future of supply chain management in an increasingly complex world.

#### MEETING ROOM 11 - PANEL Innovative S&OP for end to end African

Medicine value chains to support the path to self-reliance

This session explores how innovative approaches to Sales and Operations Planning (S&OP) are being used to strengthen Africa's medicine value chains. Drawing on real-world case studies, it highlights how S&OP can drive efficiency. agility, and resilience while enhancing financial performance and investment readiness. From addressing infrastructure and data challenges to integrating local sourcing, the discussion will show how manufacturers, suppliers, and public health systems across the continent are using S&OP to support Africa's path to pharmaceutical self-reliance and create stronger, more responsive healthcare supply chains.

15:10 - 15:40

Afternoon tea and coffee which will be served in the exhibition area, upstairs lounge area

15:40 - 16:30 16:30 - 17:20	HALLS A, B & C Shining the spotlight on the heroes of Supply Chain Management Supply Chain Storytellers: Real Voices, Real Impact Scott Luton — the dynamic host of Supply Chain Now and one of the most recognised voices in the industry is flipping the script at SAPICS 2025. Instead of delivering a traditional talk, he's handing the mic to the people who keep supply chains moving every day — people just like YOU. In this unique session, supply chain professionals will share powerful, real-world moments from their careers — lessons learned, challenges overcome, and unexpected triumphs. These short, impactful stories bring the human side of supply chain to life, blending insight with inspiration in a way only firsthand experience can. Join Scott and fellow delegates for a one-of-a-kind session that celebrates these voices of our amazing supply chain community.  HALLS A, B & C The SAPICS Shark Tank — The Grand Finale!  After a rigorous selection process, the finalists of the all new SAPICS Shark Tank Competition are ready to take the stage in the closing session of the SAPICS Annual Conference! These rising stars of supply chain innovation will pitch their groundbreaking solutions to a panel of expert judges, demonstrating their agility, resilience, and problem-solving prowess. Who will emerge as the champion of supply chain excellence? Join us for this exciting, fast-paced showdown, where the best supply chain minds compete for recognition, prizes, and the chance to make a lasting impact on the industry! Don't miss the finale!
17:20 – 17:30	HALLS A, B & C Conference Recap and Close
17:45 – 19:00	HALL D – Supply Chain "Speed Dating", Connect, Learn and Cheers!  Close out your SAPICS Conference experience with a zing! This is speed dating, supply chain style! Join us for a fast-paced, fun-filled session where you'll rotate between tables, meet top industry experts, and dive into hot supply chain conversations with a particular focus on Buying Better: This theme will champion the principles of buying locally and regionally, focusing on value-based service procurement, and exploring the transformative potential of demand aggregation, pooled procurement and group purchasing to unlock and even create new markets within African health supply chains Whether you're looking for fresh insights, new connections, or just a great excuse to sip a drink, this session delivers it all. Expect big ideas, bold discussions, and plenty of laughs as you mix, mingle, and learn from fellow supply chain professionals. This session will be facilitated by the dynamic Dr lain Barton, founding Principal, Health 4 Development, No awkward silences, just great conversations—cheers to that!

17:30– 19:00 – for those who don't attend the Supply Chain "speed dating" session enjoy the final opportunity to network with the fabulous exhibitors.

The exhibition will close at 19:00 – Drinks will be served

19:30 – 23:00 - Closing Dinner in Halls ABC with awards, comedy by the hilarious Stuart Taylor and dancing HAVE YOU RESERVED YOUR SEAT? Pre reservation is essential.

Doors will open at 19:30 with dinner service starting at 20:00



#### Wednesday 11th June 2025

#### **Site Visits**

The following site visits have been organised for conference delegates. There is an additional charge to cover the cost of transportation. Pre-registration is essential

All site visits start from the front of the Century City Conference Centre and return to the same place. Return times quoted are estimates and are expected between 12:00 noon and 13:00.

Please note that there is no lunch provided on this day (Wednesday 14<sup>th</sup> June) – DEPARTURE TIMES MAY BE SUBJECT TO CHANGE

#### Site Visit 1 | Explore 200 Years of Brewing Excellence at Newlands Brewery - Departing at 09:00

Step inside the historic Newlands Brewery, South Africa's oldest operating brewery, and experience over two centuries of brewing mastery combined with world-class supply chain innovation. Established in 1820, this iconic Cape Town landmark has evolved from its humble beginnings into a cutting-edge facility, seamlessly blending tradition with modern efficiency. This exclusive site visit offers supply chain professionals a unique opportunity to explore the inner workings of a globally recognised production and distribution powerhouse. From sourcing premium ingredients and precision brewing processes to advanced logistics and sustainability initiatives, you'll witness first-hand how Newlands Brewery delivers excellence at scale. Your experience concludes in the Malthouse, where you'll enjoy a tasting session and two complimentary drinks. Cheers!

#### Site Visit 2 | DSV Park | Cape Town: Logistics Innovation in Motion – Departing at 08:00

Delegates visiting DSV's state-of-the-art logistics facility can expect an exclusive look into their operations and explore supply chain solutions in action. DSV Park | Cape Town reflects DSV's global strategy, seamlessly integrating freight forwarding, warehousing, and transportation to deliver end-to-end supply chain solutions. Delegates will explore how DSV's investment in people, technology, and innovation drive efficiency across the supply chain and learn more about DSV's commitment to sustainability and business continuity. Their team of experts will provide insights into their solutions and the important role DSV plays in connecting organisations across the globe. Don't miss out on an exclusive opportunity to learn how DSV keeps supply chains flowing in a world of change!

#### Site Visit 3 | Make a Real Impact: Join the FoodForward SA Site Visit - Departing at 09:00

Discover how supply chain expertise is transforming the fight against hunger in South Africa. Join us for an exclusive site visit to FoodForward SA, South Africa's leading food redistribution organization. Founded in 2009, FoodForward SA plays a critical role in addressing food insecurity by rescuing quality surplus food from retailers, manufacturers, and farmers—food that would otherwise go to waste—and redistributing it to a network of 2,500 beneficiary organizations across the country. This innovative supply chain model not only reduces food waste but also provides over 950,000 daily meals to vulnerable communities. For supply chain professionals, this visit offers a powerful, hands-on experience to see how efficient logistics, inventory management, and last-mile distribution can drive social impact. Roll up your sleeves and assist with essential warehouse operations and make a difference!

#### Site Visit 4 | Coca-Cola Peninsula Beverages Bottling Plant – Departing at 08:00

Discover the innovation behind Coca-Cola Peninsula Beverages, an independent bottling company since 1940. This exclusive tour begins with a brief talk, followed by a behind-the-scenes look at high-speed production lines (some production lines may be down for winter maintenance). Gain insights into the company's history, sustainability initiatives, advanced manufacturing processes, and solar energy projects. Learn about impactful CSI (Corporate Social Investment) programs and how they contribute to the community. Don't miss this opportunity to explore a world-class facility and witness supply chain excellence in action. Secure your place on this exclusive site visit now!

#### Site Visit 5 | A visit to the leaders in energy storage products in Africa! - Departing at 09:15

Solar MD delivers reliable and safe Lithium Iron Phosphate battery storage solutions for residential, commercial, and utility-scale applications. Utilising advanced, in-house designed battery management systems for cell-level monitoring and protection, Solar MD ensures optimal performance and compatibility with major inverter brands. The systems support both low and high voltage power conversion, enabling versatile applications from off-grid setups combining wind, solar, or diesel, to grid-connected solutions for self-consumption, backup power, peak shaving, and energy shifting. Proudly manufactured in a state-of-the-art facility in Cape Town, South Africa, Solar MD invites you to tour their production line and witness African innovation firsthand.

Registrations for workshops and site visits must be made with the conference secretariat and not via the Whova app. If you do not have a confirmation from the Secretariat you are not registered!

All prices are quoted exclusive of VAT.

For all enquiries, registrations etc please contact the Event Secretariat, Upavon Management | Tel +27 (0) 11 023 6701 or email at info@upavon.co.za

Up to the minute information is available via the SAPICS Conference Website at www.conference.sapics.org or via the Event App